

During the present global outbreak of Coronavirus (COVID-19), we at Indica Labs would like to assure our customers that we are on hand to assist with any support queries as normal.

As the situation develops, we are aware that remote working is becoming more commonplace. This document is intended to offer advice on the options you have available to keep your HALO image analysis projects moving forward by utilizing remote access solutions or IA services.

**Each organization will have its own policies and rules regarding remote access; therefore, we ask that you consult with your own IT department about options available to you before moving forward.**

## Remote Primary Diagnosis

The FDA and CMS have issued guidance aimed at expanding remote working and sign-out. HALO AP's combined image management, case viewer, quantitative analysis, and AI tools offered within a browser-based interface simplifies the transition to digital pathology. Additionally, for busy IT groups, flexible deployment options provide several choices to meet their needs, including on-premises, cloud-based, or even Indica Labs-managed deployment.

If this is something you wish to explore, please contact us to discuss [info@indicalab.com](mailto:info@indicalab.com)

## HALO Link Software

HALO Link is a browser-based platform which facilitates secure access to images and image analysis results in your HALO database. HALO Link allows you to organize, share, view, annotate and even analyse images using saved image analysis settings. This is an ideal and secure way to collaborate with colleagues while you are working remotely.

HALO Link will need to be installed and configured. External access may require a VPN.

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## Remote Desktop via VPN

Remote desktop connection allows you to access HALO from another machine (such as a company laptop). HALO can then be operated as though you are physically in front of the workstation it is installed on.

As with all remote access, performance is dependent on internet speed. Please consider that this will only allow one concurrent user and if someone else tries to connect while you are logged in, it will likely result in your being disconnected.

## Remote Control Software

Another option would be to use remote control software, such as TeamViewer or AnyDesk. These software solutions allow you to remotely control another PC and this could be used to access your HALO workstation.

The benefit of this solution is that is fairly quick and easy to configure; however, compared to remote desktop, you are more likely to experience delayed response times and poor image quality when interacting with the remote PC.

Note that this type of software is restricted by some organizations due to security concerns.

## Cloud Based Solution

If your organization has a cloud-based solution such as AWS or Microsoft Azure, it may be possible to run HALO/ HALO Link within this environment. In some instances, Indica Labs' can offer managed HALO/ HALO Link deployments on AWS.

Cloud deployment can take longer to set-up as there are different configurations that need to be considered.

If this is something you wish to explore, please contact us to discuss. [info@indicalab.com](mailto:info@indicalab.com)

## Image Analysis Services

Indica Labs' Pharma Services team keep your image analysis projects moving forward. We offer HALO/HALO AI image analysis services and image hosting through HALO Link. The cloud-based HALO Link site enables customer's project teams to view images, annotations, mark-up images, and results via web browser.

Please contact our Pharma Services team for more information. [pharmaservices@indicalab.com](mailto:pharmaservices@indicalab.com)